

22 nd April '09.

Dear Michael,

This is to express my thanks to you
for a very professional job on Elissa and
Peter's loan.

I know there was a lot of work and
challenges, but you showed that despite
all that, you were always helpful, polite
and obliging. Thanks also for being
a steadying influence to all throughout
the process.

I would have no hesitation in
recommending your service to anyone
requiring them.

Thanks again.

Kind Regards
Shirley Jeffery